

Quality Assurance

Your choice of packaging should protect your product, while delivering production efficiencies, hygiene and safety in your supply chain.

Depend on us as your trusted partner to consistently deliver packaging of the highest standard to enhance your brand.

5 Star Quality Assurance

See what we do to ensure world class packaging:

1. Technology

- Advanced SAP Systems
- Partner with leading machinery and mould suppliers
- World class factories
- Testing service



2. Raw Materials

- Strict quality specifications
- Stringent supplier selection
- Full traceability
- Reliable supply



3. People

- Highly skilled and qualified
- Ongoing training through Polyoak Business School
- Polyoak has 40 years experience



5. Additional Voluntary

- Internal Hygiene Code of Practice covering protective clothing, pest control and factory cleaning
- Raw materials for food packaging are compliant with EU legislation, especially with food safe inks and master batches
- Our packaging is independently migration tested for food safety on a random basis
- We pay voluntary raw material levies to actively reduce waste to landfill and support recycling initiatives which create jobs and protect our environment



4. SHEQ

- ISO 9001 Certified for Quality Management*
- FSC 22000 Certified for Food Safety**
- Independently audited by SGS, the world's leading certification body
- OHSAS 18001 Compliant for Occupational Health & Safety
- Sites with dedicated Wellness Clinics



* Cape Town, East London, Port Elizabeth, Nelspruit, Bloemfontein, George, Middelburg, Polokwane

** Cape Town, Aeroton, Roodekop, Durban

Quality Assurance

Why is QUALITY ASSURANCE so important?

- Guarantees consistent supply of high quality packaging
- Ensures compliance with packaging specifications
- Assures packaging hygiene and safety in your production process
- Enables efficient production and logistics through reliable packaging supply
- Guarantees food safe packaging for your consumers
- Builds loyalty and equity for your brands
- Enhances your reputation

When it all goes **WRONG**, poor quality packaging risks:

- CONSUMER COMPLAINTS
- INEFFICIENT PRODUCTION
- LOST SALES
- PRODUCT RECALLS
- DAMAGE TO REPUTATION
- FINES AND PENALTIES
- COSTLY LITIGATION



ISO 9001 & FSSC 22000 Certified



Polyoak Business School



Sites with Wellness Clinics



Stringent testing in our QC laboratories



Strict hygiene controlled conditions

Are YOU Protected? See our Checklist.

- ✓ World class factories and machinery.
- ✓ ISO 9001 and FSSC 22000 Certified.
- ✓ Independently audited by SGS.
- ✓ Food Safe Packaging Raw Material Policy.
- ✓ Strict quality specifications and raw material traceability.
- ✓ Detailed documentation to ensure raw material compliance with EU legislation.
- ✓ Independent verification for food safety via random migration testing.
- ✓ Pay voluntary raw material levies to support recycling initiatives.